

LGA Community Well-being Board

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Adults' Services – A Changing Role



- **New role of LAs and of Members**
- **Life Chances of Disabled People – Opportunity Age**
- **Independence, well-being and Choice – Our Health, Our Care, Our Say**
- **Safe and Prosperous Communities**
- **Place Shaping and The rise of well-being**
- **Shift in relationship between state and citizens**
- **100% of population and personalisation**
- **DASS's huge assimilation of roles**

DASS: Joined Responsibilities

50% - Housing

40% - Crime Prevention

Regeneration

Safer Communities

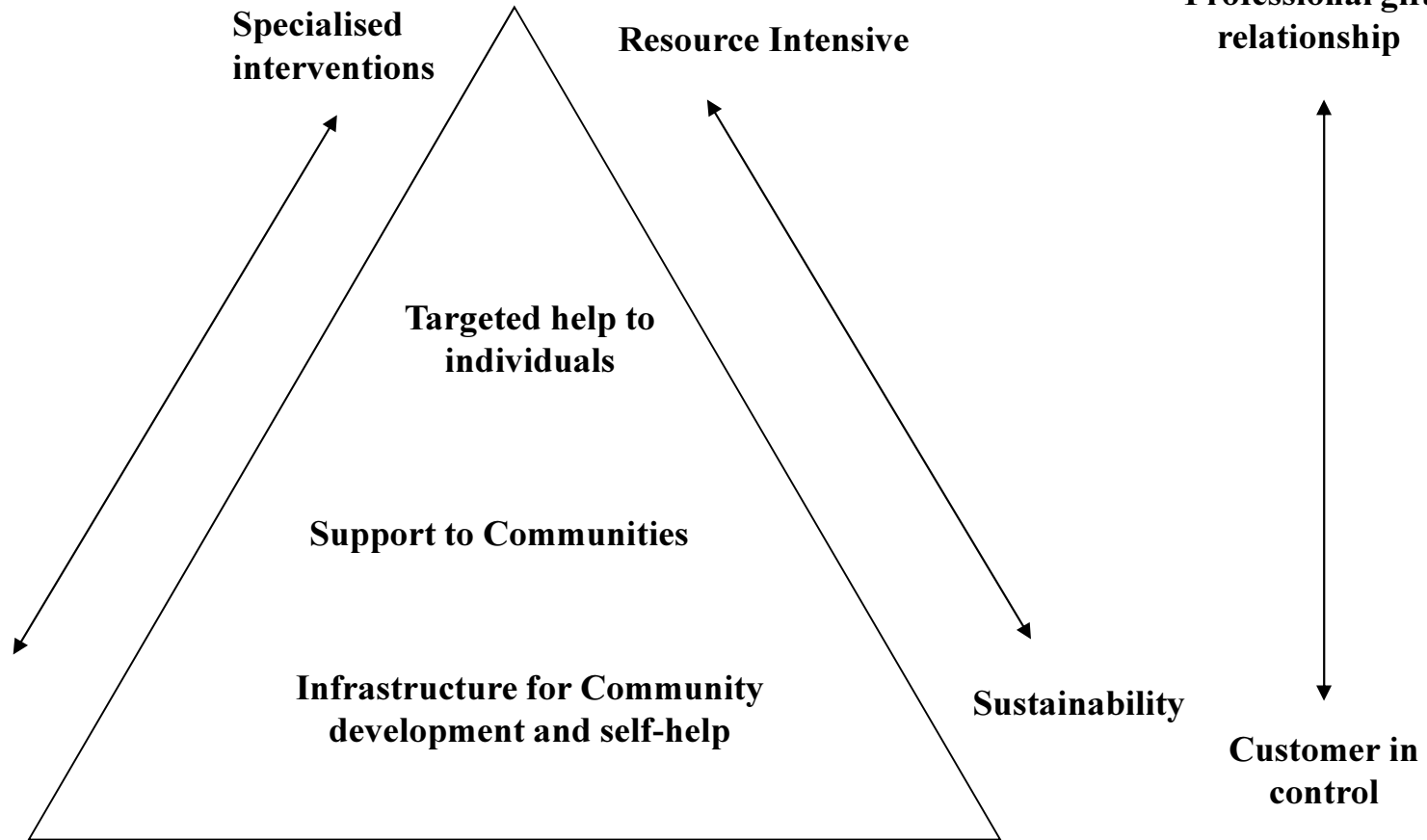
Neighbourhood Services

25% - Culture, Leisure, adult learning

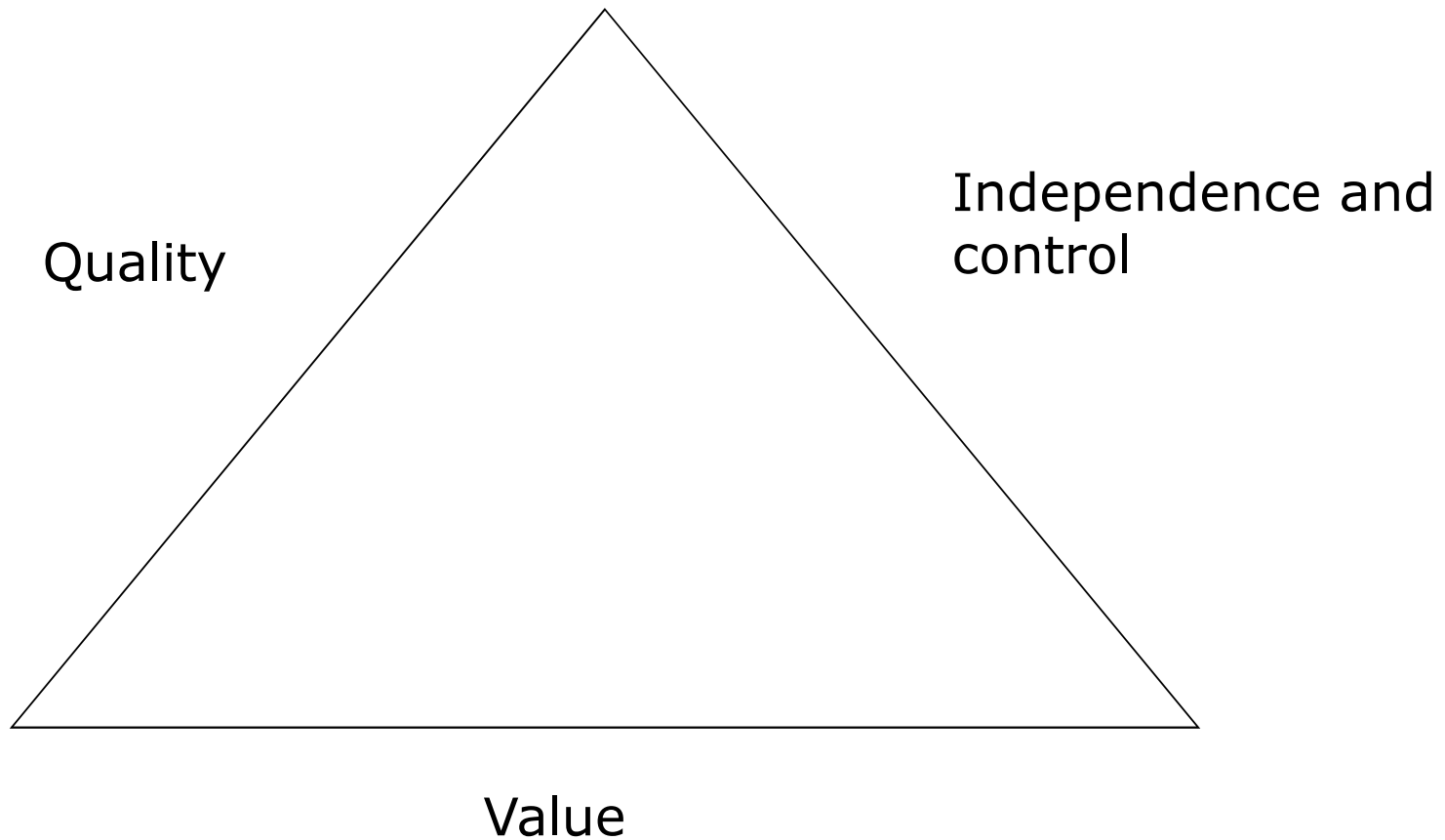
Most - Health

10% - Children's as DCS

All our Tomorrows - Revisited



ADASS Business Plan Framework



Business Plan Objectives 2008



- Encourage locally based services that promote recovery, independence, health and well-being.
- Leadership for development of personalised care services that will promote choice and control....
- Work towards a fair and transparent system for allocation of care services
- Work with government, the NHS and providers to promote quality and safety in care services
- Evidence the need for adequate funding for social care - and support members to deliver effective and efficient services.

Business Plan Themes

- Putting People First
- Green Paper
- Dementia Strategy
- Safeguarding
- Darzi
- Workforce
- Mental Health Act
- Housing Green Paper
- Carers Strategy
- Continuing Health Care
- Valuing People Now
- Performance Framework
- Eligibility Criteria Review
- Civil Contingencies
- International Issues
- ADASS/ADCS



Compelling a new role for a new association?



Putting People First

- Concordat: DH Policy role, ADASS Implementation role
- Need to reshape ourselves to lead on implementation – locally, regionally, nationally
- Development of regional frameworks: DH, JIPs, RIEPs.....SHAs and ADASS
- Shifting the balance within ADASS?

- | | | |
|------------------------|---|---------------------|
| •Implementation | = | Regions |
| •Influencing Policy | = | Policy Networks |
| •‘Board’ | = | Exec. Council |
| •Signposting & Chasing | = | Co-ordination Group |

Personalisation



- High national profile, but with the characteristics of a social movement
- Developed from the ground up, then adopted as cross-government policy
- Affects all LAs, wider than social care
- We're all beginners
- We all have a part of the answer
- High potential risks, high potential gains
- Pilot phase and partial testing now concluding
- Need to test, refine, share

New Deal – New Context

- Personalisation – eligibility – Green Paper 2008
- Local knowledge, national influence
- Review of eligibility criteria must support personalisation
- Green Paper must be shaped by principles of personalisation
-and shape CSR 2009

Some of the Challenges?

- Shifting from services to outcomes focus
- Self /Supported Assessment & Resource Allocation
- Bringing staff and stakeholders with us
- Developing the Market
- Simplifying what exists and it's complexity
- Mistrust - is it about saving money?
- Choice and control v responsibility and risk
- Charging
- Rules / legislation about how money is released and/or used
- IT Systems / Performance Indicators and Management
- For self-funders and 100% of residents

Effective Joint Commissioning

- All about patient/care pathways
- Best mix for patients of health/social care/3rd sector input
- From self-care to tertiary care
- Choice and control – from professionals to users/patients
- Transferring activity & finance within care pathways: the '5% plus' test
- Joining the two commissioning frameworks
- Achieving - user satisfaction
 - clinical outcomes
 - reconfiguration
 - financial sustainability

World Class Commissioning and Putting People First

- Comprehensive understanding of the needs of everyone in the community
- Planning in partnership with users and carers for services to meet agreed outcomes through improved choice and control
- Work with providers and Third Sector to develop services for independence and well-being
- More intelligent and responsive procurement of services to improve outcomes.
- Ensure individual purchasing is as near to the person as possible
- Improving evaluation of service provision as a return on investment
- Need to join up governance, leadership, basic skills and knowledge
- Need for workforce development
- Practice based commissioning – focus on needs of communities – links with local government – social care and children’s services
with acknowledgements to Mark Britnell

Personalisation, Eligibility & The Green Paper on Care & Support

- It's about Social Justice as much as funding
- Need to agree principles of new settlement first
- Rethink dependency and contribution:
- The two groups : those currently eligible for state funding
: those outside of the state net
- Those currently funded: not much longer affordable
: to be given control
- Those not now funded : more than half the population
- Transparency and eligibility
- Some help for everyone, and more for those who need it most
- Public knowledge and affection: NHS vs. social care
- The weakest link in the welfare state: assurance for old age and disability?
- Affordability and £1.1trillion – insurance risk capping?

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